



the gpaa

Department:
Government Pensions Administration Agency
REPUBLIC OF SOUTH AFRICA

EXPRESSION OF INTEREST (RFI) GOVERNMENT PENSIONS ADMINISTRATION AGENCY

The Government Pensions Administration Agency (GPAA) is a government component which reports to the Minister of Finance and administers funds and schemes on behalf of the Government Employees Pension Fund (GEPF), the largest pension fund in Africa, and National Treasury. It thus administers the pension affairs of approximately 1.7 million government employees and those of pensioners, spouses and dependants.

To meet the needs of our changing client base, the GPAA is modernising. In order for this modernisation to be effective, we are looking to make use of skills and goods from experienced and enthusiastic individuals and companies from all disciplines who are interested in contributing towards positive change. If this is you or your company, please put together a bid and proposal for the tender detailed below:

BID GPAA 02/2021: REQUEST FOR INFORMATION ON THE PROVISION OF VOICE OF THE CUSTOMER PROGRAM

RFI documents will be available on Friday, 26 February 2021 on the following website:
www.gpaa.gov.za

Closing date: Tuesday, 23 March 2021 at 11:00am. **Late bids will not be accepted.**

All bids must be deposited in the Bid Box at the GPAA offices, 34 Hamilton Street, Arcadia, Pretoria on or before the closing date and time.

Enquiry	Email contact
General	william.ramoroka@gpaa.gov.za
